Frequently Asked Questions about the Soundview app for iPad/iPhone/iPod touch

What is the Summary.com app?

The Soundview app gives you access to your full Online Library by signing in with your Soundview account credentials. Every item in your library can be accessed through the app seamlessly. You can search and filter content by subject, competency, content type, and file type. The most recent content will appear on your first screen view, and we'll notify you when new content is available.

Non-customers will have access to some sample content after downloading the app.

Features include:
- Search, filter, and browse available content.
- Download content for offline access.
- Pick up where you left off reading/listening/watching

Which devices are supported?

Our app is compatible with iPhone, iPad, and iPod touch. It requires iOS 8.0 or later.

How do I register the app to my Soundview account?

After downloading and launching the app, log in using your Soundview account credentials. Your Online Library content will populate within the app, and any new content that you purchase or receive via your subscription will be available both in your Online Library on our website, and within the app.

Do I need to be an active Soundview subscriber to use the app?

No. All Soundview customers can use the app regardless of whether or not they are an active subscriber. In addition, people who haven't purchased any Soundview products will receive some free content after downloading the free app.

Can I purchase additional content in the app?

Currently all purchases must be made through our website. Upon completing your order all digital content will be made available to view both in your Online Library, and within the app. The app checks for new content once per day so it may take up to 24 hours for new content to appear within the app.

How do I download content on my device so that I can access it while offline?

1. Tap on the product that you'd like to download to view the available formats.
2. Tap on the TEXT, AUDIO, or VIDEO button to download the desired format – you will see the file's download progress displayed.
3. After the product has downloaded it will be available offline by tapping on the "MY DOWNLOADS" button at the bottom of the screen.

How do I delete downloaded content to free up space on my device?

In the "My DOWNLOADS" section of the app tap on the product you want to delete. At the bottom of the description tap "MANAGE/DELETE DOWNLOADS." Next, swipe your finger from right to left to delete the file.

I have a question about the app that was not answered here – who can help me?

Any additional questions/comments should be directed to our customer service team. They can be reached at service@summary.com or 1-800-SUMMARY.