

SOUNDVIEW *Live*

Frequently Asked Questions

IMPORTANT:

Before attending any Soundview Live Webinar please test your system by clicking the following link:

<http://www.summary.com/webinars/system-check>

If you have any issues please call: **1 (800) 799-4510 (toll free) or (602) 952-1200 (international)**

Are all Soundview Live Webinars free to Soundview Subscribers?

Yes. Each month Soundview will notify all subscribers about upcoming Soundview Live webinars via email. Subscribers may also visit summary.com/webinars at any time to view upcoming events.

What happens if I miss the live event?

If you registered for the live event but couldn't make it, you'll receive an email that contains a link to the archived version of the event that can be accessed for up to 30 days. After 30 days you may purchase the webinar from our website - you will receive the presentation (when available) and MP3 of the event in your Online Library. **NOTE:** Soundview Premium Subscribers have access to all archived events during the term of their subscription in their Online Library.

Are webinars available on CD?

No. Webinars are available electronically to all registrants for up to 30 days after each live event concludes. After 30 days you may purchase the webinar from our website - you will receive the presentation (when available) and MP3 of the event in your Online Library. **NOTE:** Soundview Premium Subscribers have access to all archived events during the term of their subscription in their Online Library.

How long are Soundview Live Webinars?

All events are 60 minutes. Generally the author presents for up to 45 minutes with the last 15 minutes of the webinar set aside for live Q&A with attendees.

How do I submit questions during the event?

All questions can be submitted via the chat window that appears at the bottom of the live webinar page.

What event materials are included with a Soundview Live Webinar?

- Book Summary or Book Review (when available)
- Author Interview
- Presentation (when granted permission by author)
- Author Biography
- Archive Access
- Event Transcript

How do I submit any questions or feedback regarding Soundview Live?

Please email conference@summary.com